House Rules Villa Gorana

Put lokve 2 | Kožino | 23 000 Zadar | Croatia



Hello!

Welcome to Villa Gorana, a contemporary villa in the heart of Croatia that pays homage to the iconic Mediterranean houses.

To make your stay as enjoyable as possible let us acquaint you with House Rules.



1. GENERAL REQUIREMENTS

In order to fulfil legal requirements, upon your arrival you will be requested to provide passports or ID cards in order to register yourselves within eVisitor (Croatian Guest Registry).

You will be requested to provide the Security Deposit of 500,00€ payable in Euros, as well as in other currencies listed on the currency exchange office (e.g. USD, GBP, CHF, PLN etc.). You will be provided with the receipt accordingly. You will receive the Security Deposit back at the checkout. The

Security Deposit could be deducted or retained in full in accordance to the House Rules, as outlined further below.

All Guests and their Visitors (if any) must comply with all House Rules during their stay and Guests must notify either Josip or Krešimir Aralica (see contact information below) of any disputes or complaints from neighbours, as soon as reasonably practicable.

CONTACT INFORMATION:

If you need assistance in anything, please do not hesitate to contact us at:

Josip Aralica +385 98 312 163 Krešimir Aralica +385 98 313 188 e-mail: <u>villa.gorana@gmail.com</u>



2. NOISE AND THE NEIGHBORHOOD

Guests and their Visitors must keep noise to a minimum as not to disturb the occupants of neighbouring properties – especially during night-time hours (e.g. 11 pm – 8 am), and upon arrival and departure; Excessive noise is prohibited at all times and may result in termination of the vacation rental agreement, eviction, loss of rental paid and extra charges, which may be deducted from the Security Deposit;



3. VISITORS

Guests are allowed to invite Visitors during their stay in Villa, however any additional overnight Visitors must be approved in advance during the booking process and are subject to an additional fee. Guests are responsible for ensuring Visitors are complicit with these House Rules.

Parties and large gatherings of any kind are strictly prohibited at the Villa and any small gathering must comply with other rules set regarding Noise and the Neighbourhood.



4. PARKING

Parking is available within Villa's premises.



5. GARBAGE AND RECYCLING

Guests are to dispose of Garbage in the allocated trash cans, and excess rubbish must not be left in public or common areas.

Garbage and Recycling arrangements at the Villa are as follows:

- 1. Trash cans are available within the Villa i.e. within each bathroom and kitchen.
- 2. Recycling trash bins are available. If you wish to separate paper, glass, plastic or cans you can do it at your discretion.



6. SECURITY

Any time Guests leave the Villa, it is their responsibility to ensure all windows and doors are closed/locked to maintain security and prevent rain and water damage.

Guests must switch off lights, air conditioning, fans, electronics such as televisions when not in use to promote energy saving. It is not permitted to leave the air conditioning on when Guests are absent from the Villa.

Guests are always fully responsible for the safety and security of their children, as well as any disturbance caused to other residents in the Neighbourhood.



7. SWIMMING POOL & HOT TUB

For safety reasons, it is not permitted to use any glassware in or around the swimming pool & hot tub area. Pets are not allowed to get to the swimming pool & hot tub. Failure to comply with this rule will result in a fine deducted from the Security Deposit.



8. BALCONY/DECK AREAS

Guests must supervise babies and children at all times when using the Deck and Balcony areas.



9. SMOKING

Smoking is not permitted inside the Villa. Cigarette butts must be disposed of properly (i.e. in ashtray provided) and not thrown on property grounds. Failure to do so will result in a deduction from the Security Deposit.



10. PETS

Pets are permitted inside the Villa, however if you plan to have more than one pet, the arrangement must be approved in advance during the booking process and are subject to an additional fee.



11. BARBECUE

Villa is equipped with the fireplace and the grill. However, wood and coal are not provided, but are available in the nearby stores. When operating with fire general tips should be followed:

- 1. Do not leave fire unattended at any time.
- 2. Keep children and pets away from the grill area.
- 3. Before grilling expose the grill to an open fire and clean the grill before applying food on it.
- 4. When you are finished grilling, let the coals completely cool before disposing in a metal container provided. Do not dispose coals to any other trash bin or environment.
- 5. Avoid grilling during windy days.
- 6. Keep fire distinguisher or water on hand.



12. DAMAGES AND BREAKAGES

All damages and breakage must be reported as soon as reasonably practicable. Failure to report them might result in deduction from the Security Deposit.

To avoid damages and breakage no furniture is to be moved from one to another room.

No bathroom towels are to be removed from the property (i.e. for beach use).



13. CHECK-OUT ARRANGEMENTS

Check-out time is 10:00 a.m. Day before your departure, please contact either Josip or Kresimir Aralica to arrange check-out details.

Before you leave, please:

- 1. Take out all trash to the public waste disposal area or dispose it into the large trash bin available within the barbeque area.
- 2. Clean barbeque area including grill and fireplace.
- 3. Place all used sheets and towels on the bathroom floor.
- 4. Load and run dishwasher.
- 5. Remove any opened food items from the refrigerator.
- 6. Ensure all windows and doors are closed/locked.
- 7. Switch off lights, air conditioning, fans, and electronics.

At the check-out the Villa will be inspected and if no damages and/or breach of the House Rules are detected you will receive the Security Deposit back.



14. EMERGENCY CONTACT DETAILS

In the event of an emergency relating to the Villa, your emergency contact is:

Josip Aralica +385 98 312 163 Krešimir Aralica +385 98 313 188



15. COMPLIANCE

Breach of any of these House Rules is a breach of the Terms and Conditions of occupancy as per the Rental Agreement.

The Owner reserve the right to terminate permission to occupy and to evict from the Villa, any Guests or Visitors who refuse to follow these House Rules or who cause a nuisance to neighbours or other residents of the community.